

# KEEPING PASSENGERS SAFE AND HEALTHY

## SacRT outlines precautions to combat COVID-19

by Debbie Arrington

**C**lean, safe and convenient; that's the experience customers will find as they're welcomed back to light rail and bus service by the Sacramento Regional Transit District (SacRT).

With cleaner buses and trains plus other safety precautions in place, SacRT has restored about 80% of its pre-COVID-19 service. In addition, the district has expanded three of its nine Smart Ride zones, the district's on-demand microtransit service areas.

As state and county restrictions accelerate to reopen, SacRT is restoring service. However, the safety, health and well being of SacRT customers and employees continues to be a top priority, say SacRT officials. In addition to following best safety practices set forth by the Centers for Disease Control, SacRT also is exploring new technologies and procedures to provide a healthier environment for its riders and staff.



Sacramento Regional Transit District workers thoroughly clean and sanitize any potential touch points on buses and trains.

PHOTO COURTESY OF SACRT

### Some of the health and safety measures already implemented by SacRT:

- Buses, light rail trains and facilities are **fogged** and **disinfected** daily.
- All touchpoints are **cleaned** and **sanitized**.
- New seating policies encourage **social distancing with fewer riders per bus or train** and more **space between riders**; some seats will be blocked off.
- **More light rail train cars have been added during peak commute hours** to allow more room between passengers.
- **Protective plexiglass barriers** have been installed near the driver's seat of each bus.
- SacRT employees will make personal **protective equipment including face masks and gloves** part of their daily uniform.
- Riders are **required to wear masks or other face coverings**.
- By downloading **ZipPass**, the free mobile fare app, riders can **reduce touchpoints**.
- Light rail fare inspectors **sanitize the portable Connect Card tap device** after every validation.
- **Adding buses** to busier routes.

**For more information on SacRT's best safety practices, visit [SacRT.com/COVID19](https://www.sacrt.com/COVID19).**



### Need a mask?

SacRT is handing out free masks to customers, available at the SacRT Customer Service and Sales Center at 1225 R St. (13th Street Light Rail Station).



### Report a problem

While riding SacRT buses or trains, if you need to report any sanitation or cleaning issue, download the free "Alert SacRT App." Or call Customer Service at 916-321-BUSS (2877).

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